

To:
Blood Banks
Dispensing
Physicians
Pharmacies
HMOs and Other
Managed Care
Programs

SeniorCare Coordination of Benefits with Medicare Part D

Effective for dates of process on and after September 1, 2006, Wisconsin Medicaid will enforce the previously published coordination of benefits policy for SeniorCare participants who are also enrolled in Medicare Part D. This policy was introduced in the January 2006 *Wisconsin Medicaid and BadgerCare Update* (2006-05), titled "Coordination of Benefits for SeniorCare Participants Enrolled in Medicare Part D."

Effective for dates of process on and after September 1, 2006, Wisconsin Medicaid will enforce the previously published coordination of benefits policy for SeniorCare participants who are also enrolled in Medicare Part D. This policy was introduced in the *Wisconsin Medicaid and BadgerCare Update* (2006-05), titled "Coordination of Benefits for SeniorCare Participants Enrolled in Medicare Part D."

Implementation of Informational Response

Beginning August 1, 2006, pharmacy providers will receive the informational Explanation of Benefits (EOB) message 374 on claim submissions for drugs when a SeniorCare

participant also has Medicare Part D. This response will state the following:

"Participant is enrolled in Medicare Part D. Beginning 9/1/06, providers are required to bill Part D and other payers prior to SeniorCare, or SeniorCare will deny the claim."

Implementation of Hard Edit

For dates of process on and after September 1, 2006, when a claim for a SeniorCare participant is denied because the participant is also enrolled in a Medicare Part D Prescription Drug Plan (PDP), providers will receive EOB message 268, which states the following:

"Participant is enrolled in Medicare Part D for DOS. Submit claim to participant's PDP prior to SeniorCare. PDP payment/denial information required on claim to SeniorCare."

Providers will be required to submit claims for SeniorCare participants who are enrolled in a Medicare Part D PDP to the participant's PDP and other health insurance sources *before* submitting claims to SeniorCare. SeniorCare is the payer of last resort.

Claims Submission

Pharmacy providers are required to submit claims to the appropriate PDP for participants in all levels of participation. Providers are also required to indicate the outcome of the claim response from the PDP to SeniorCare.

For More Information

Refer to Attachments 1 and 2 of this *Update* for the following:

- SeniorCare and Medicare Part D frequently asked questions that providers may distribute to SeniorCare participants.
- A SeniorCare claim submission quick-reference guide.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients and SeniorCare participants also.

Wisconsin Medicaid, BadgerCare, and SeniorCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at dhfs.wisconsin.gov/medicaid/.

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ATTACHMENT 1

SeniorCare Frequently Asked Questions Related to Medicare Part D

The following are frequently asked questions from SeniorCare participants about enrollment in Wisconsin SeniorCare and Medicare Part D.

- 1. Can a person be enrolled in both SeniorCare and Medicare Part D?**
Yes, a person can be enrolled in both programs at the same time. Both programs are voluntary. It is advisable that you have other drug coverage before you disenroll from either SeniorCare or Medicare Part D.
- 2. If I join Medicare Part D, do I lose SeniorCare?**
No, a person can be enrolled in both Medicare Part D and SeniorCare at the same time. Enrolling in Medicare Part D does *not* terminate your SeniorCare coverage.
- 3. How do I find out which Medicare Part D plan I am enrolled in or how do I change my Medicare Part D plan?**
Call Medicare at (800) 633-4227.
- 4. How do I enroll or disenroll from Medicare Part D?**
Call Medicare at (800) 633-4227.
- 5. How do I enroll or disenroll from SeniorCare?**
Call the SeniorCare hotline at (800) 657-2038.
- 6. My pharmacist says that I'm enrolled in Medicare Part D. How do I find out if I am or not?**
Call Medicare at (800) 633-4227.

ATTACHMENT 2

SeniorCare and Medicare Part D Coordination of Benefits Quick Reference

Pharmacy providers should use the following claim submission steps when coordinating benefits for participants enrolled in Wisconsin SeniorCare and a Medicare Part D Prescription Drug Plan (PDP).

1. Submit the claim to the participant's PDP. The claim response received from the PDP should include the following:
 - Other health insurance sources that claims may be submitted to after they have been submitted to Medicare Part D.
 - The claim payment amount or the specific claim rejection code(s).
2. Submit the claim to other health insurance sources.
 - If the PDP issued payment and the next health insurance source is *not* SeniorCare, the claim must be submitted to the next health insurance source before it may be submitted to SeniorCare. When the claim is submitted to SeniorCare, it must include the information indicated in the next bullet.
 - If the PDP issued payment and the next health insurance source is SeniorCare, the claim must include the following information or it will be denied:
 - ✓ The other coverage code "2" in field 308-C8.
 - ✓ The PDP paid amount in field 431-DV.
 - ✓ The patient responsibility in field 433-DX.
 - If the SeniorCare participant has reached the "donut hole," pharmacy providers should submit the claim to the participant's PDP *first* and then submit the claim to Wisconsin SeniorCare using the other coverage code "4" (Other coverage exists — payment not collected.) in field 308-C8.
 - If the PDP denies the claim, the claim must include the appropriate "other coverage code" with applicable reason for denial. The following are other coverage codes:
 - ✓ "0" Not specified.
 - ✓ "1" No other coverage identified.
 - ✓ "3" Other coverage exists — this claim not covered.
 - ✓ "4" Other coverage exists — payment not collected.
 - ✓ "5" Managed care plan denial.
 - ✓ "7" Other coverage exists — not in effect at time of service.

SeniorCare is the payer of last resort. If other health insurance sources exist, providers are required to submit claims to those sources before they are submitted to SeniorCare.

Providers are required to report to SeniorCare any out-of-pocket expenses (i.e., coinsurance, deductible, copayment) determined by the primary insurance. SeniorCare will calculate and issue reimbursement, if applicable, for the claim submitted by the pharmacy. Other SeniorCare policies, including but not limited to prior authorization, have not changed.